



# RETURNS FORM

Please print this form, complete the following details and include it with any item(s) you are returning to us.

Post your items to the following address:

**Returns Department, Soho Bikes, 26 Berwick Street, London W1F 8RG**

Name:

Address:

Phone:

Email:

Order number:

Date:

Products being returned:

Code	Description	Qty.	Reason for return	Exchange / Refund

It is your responsibility to ensure that the item is returned to us in a safe and secure manner, we suggest that you use a recorded postal or courier service. Please ensure that the service you use covers the value of the goods in the parcel. Return shipping costs are non-refundable. If the item is being returned due to our error then any postage will be reimbursed upon assessment. It can take 5 days for your parcel to reach us dependent on the courier service that is used. Once we receive your parcel we will inspect and process your return within 24 hours. Refunds can take up to 5 days to appear in your account. You will receive an email update upon the completion for your return.



**/sohobikeslondon**